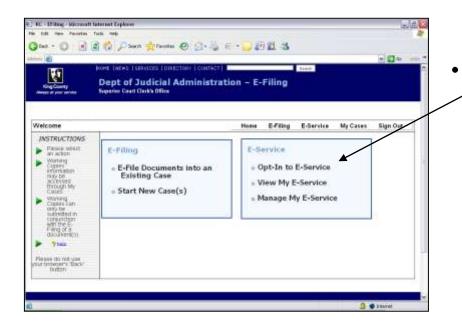


The King County Superior Court's E-Filing application's E-Service component is one method available to e-filers to effect electronic service of documents that have been e-filed with the King County Superior Clerk.

- E-Service is authorized pursuant to <u>GR 30. 2 (d)</u>, which states "Parties may electronically serve documents on other parties of record only by agreement."
- Documents E-Filed with the KCSC Clerk's Office are <u>not automatically</u> provided to the court or served on other case participants (unlike the federal application)
- E-Service is available on a per case basis and you must be a party to the case, per terms and conditions
- The E-Service component of the E-Filing Application may be used anytime it is not restricted by the Clerk's Office business hours
- The Clerk's Office does not monitor the E-Service component; the feature is provided as a customer service tool
- There is no cost for use of this E-Service component of the E-Filing Application

### **Opt-in to Accept Electronic Service**

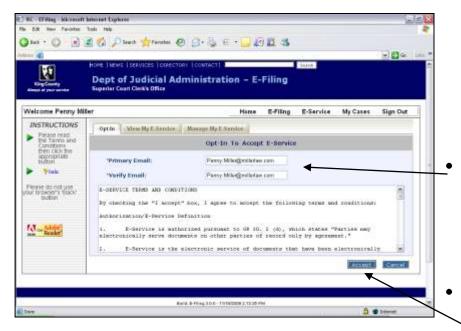
'**Opt-In to E-Service**' is the set-up process that enables you to receive electronic service of e-filed documents through the E-Filing Application.



#### **Choose E-Service Process**

From the 'Home' page, choose 'Opt-In to E-Service'





#### **E-Service Terms and Conditions**

- Enter your 'Primary E-Mail' address and 'Verify E-Mail' to ensure accuracy of address entered (NOTE: the name on the user account will be reflected as the party opting to accept electronic service)
- Carefully read the 'E-Service Terms and Conditions' prior to clicking 'Accept' to continue





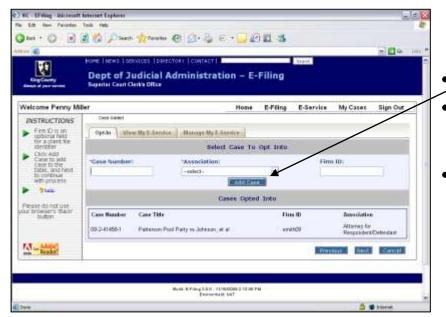
#### **Identify Case to Opt Into**

Enter the 9 digit case number for which you agree to accept E-Service;

Or, check the box if the case number is not 9 digits, select the case type from the list provided, and enter the case number after the dash (e.g., 4-G1234: enter only G1234)

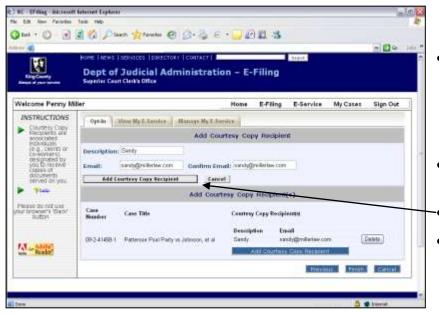
- Choose an 'Association' from the drop-down list (i.e., the description of your role in the case)
- The 'Firm ID' field is optional; enter your client's file identifier or case management system code





### Identify Case(s) for Opt-In Continued

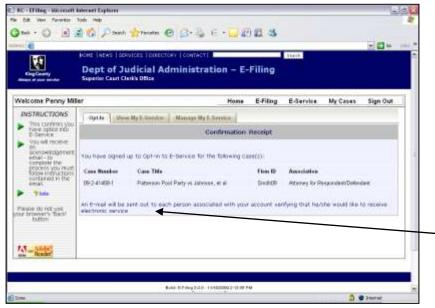
- Click 'Add Case'
- If you wish to opt into multiple cases, enter a new case number and continue the steps above
- Click 'Next' to continue



#### Add Courtesy Copy Recipient(s)

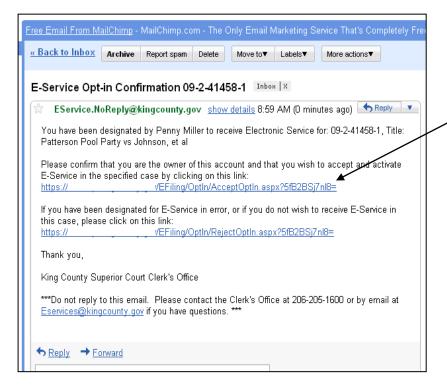
- Enter a 'Description' of your first courtesy copy recipient (i.e., a person or location to also receive service via a 'blind copy' for any service e-mails received on the identified case)
- Enter the e-mail address and repeat to confirm the address is correct
- Click 'Add Courtesy Copy Recipient'
- Repeat process to enter up to four additional courtesy copy recipients or click 'Finish' to continue





#### **E-Service Confirmation Receipt**

- Review the E-Service Opt-in Confirmation Receipt information for accuracy. If a case was entered in error or you wish to receive E-Service for a temporary period of time, you may easily 'opt-out' of the case through the 'Manage My E-Service' tab
  - NOTE: The Opt-in process is not complete until confirmation action is taken via the e-mail message automatically received



#### **E-Service Opt-in Confirmation**

- To complete the E-Service Opt-in process, click the 'accept and activate E-Service' link provided in the e-mail automatically sent to the address(es) provided, including courtesy copy recipients
- If the case number and title are incorrect or an error was made in the opt-in process, click the second link



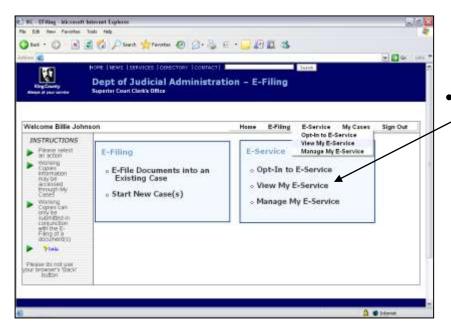


#### **E-Service Opt-in Confirmation**

- Upon clicking the 'accept and activate E-Service' link, you will receive notice that you have successfully signed up for E-Service
- The first and last name identified on your user account information will now display as agreeing to accept E-Service for the case identified

### **View My E-Service**

'View My E-Service' is the process enables you to view the names and association of persons that have successfully opted in to accept e-service of e-filed documents on a particular case, and to view the case(s) you have previously opted in to accept e-service.

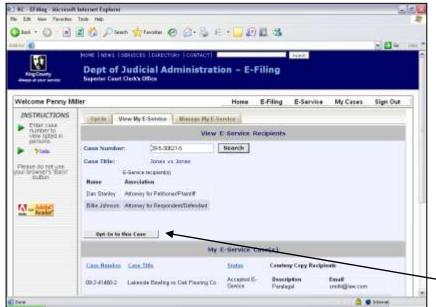


#### **Choose E-Service Process**

From the 'Home' page choose 'View

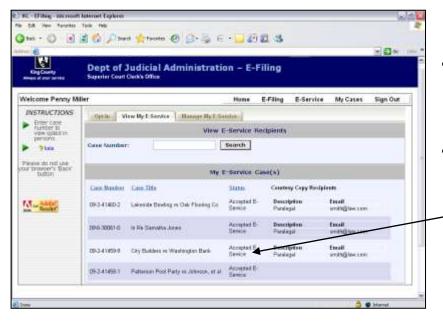
My E-Service'





#### **View E-Service Recipients**

- To view names of those who have opted in to accept E-Service for a particular case, enter the case number in the box provided and click 'Search'
- You may search on any King County Superior Court Case initiated on or after January 1, 2000
- Click 'Opt-In to this Case' button to
   directly to step one in the 'Opt-In' process



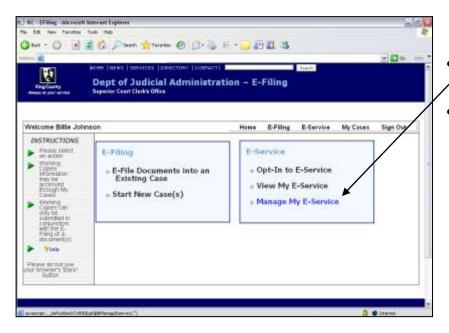
#### **View My E-Service Cases**

- The 'My E-Service Case(s)' table displays the status of the case(s) you have opted into and the information you entered
  - If you completed the opt-in process by clicking the accept link in the email sent, the 'Status' column will display 'Accepted E-Service'. If you have not yet clicked the link in the email, the status will display 'Not Accepted e-Service' until such time that you click the e-mail link to accept or the case display will be removed if you select the link stating you do not wish to receive E-Service



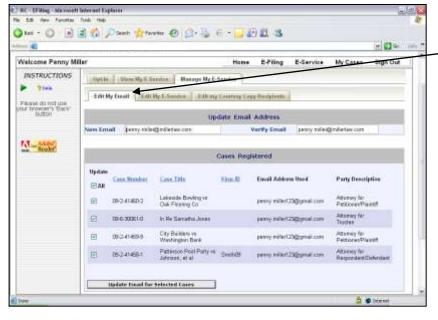
### **Manage My E-Service**

'Manage My E-Service' is the process enables you to modify your previously entered E-Service related information and to opt-out of acceptance of service on a case(s).



#### **Choose E-Service Process**

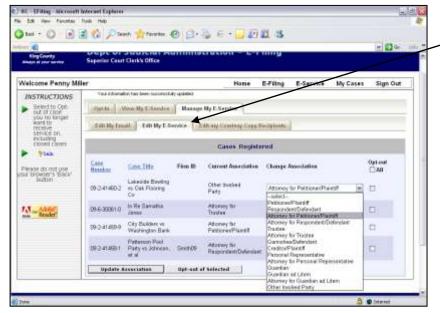
- From the 'Home' page click 'Manage'
  My E-Service'
- Three sub-tabs will appear: 'Edit My E-Mail', 'Edit My E-Service' and 'Edit My Courtesy Copy Recipients'



#### **Edit My E-Mail**

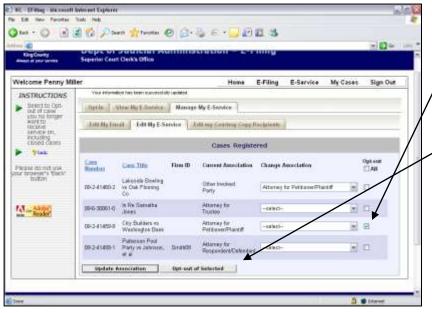
- 'Edit My E-Mail' allows you to change the primary E-Service e-mail address for one or more of the cases you have opted into
- Enter the new e-mail address and verify the address for accuracy
- Select all, one, or multiple cases to change the primary e-mail address to the new address entered
- Click 'Update E-Mail for Selected Cases'





#### **Edit My E-Service - Association**

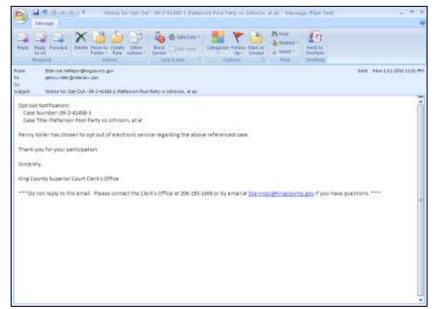
- To modify a previously entered association, click the down arrow in the 'Change Association' filed next to the incorrect entry and choose the correct option
- Click 'Update Association' to confirm the new association selected



#### **Edit My E-Mail – Opting Out**

- To 'Opt Out' of a accepting E-Service on a case, select the check box for one, multiple or 'all' cases displayed
- Click 'Opt-Out of Selected' to complete the opt-out of E-Service
   process
- To best manage your E-Service Cases Registered table, it is suggested that you opt-out of cases upon completion of the case
- Upon completing the 'Opt-out' process, the case will no longer appear on your E-Service Cases Registered table





#### **Edit My E-Mail – Opting Out**

You will receive an auto-generated email upon opting out of E-Service for a case. This e-mail will also be sent to all other persons currently opted in to accept E-Service as a notification of your opted-out status



#### **Edit My Courtesy Copy Recipients**

To view all previously entered courtesy copy recipients information for all opted into cases, click 'show all', otherwise click the link for a specific case





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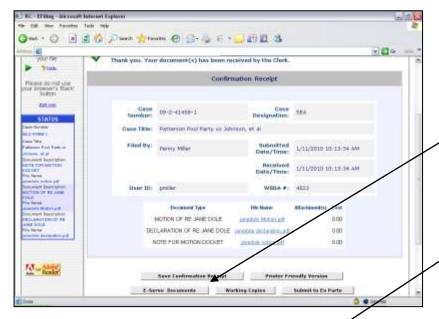
#### **Edit My Courtesy Copy Recipients**

- From this sub-tab you may add, edit,
   and delete your courtesy copy recipients on a single case or on multiple cases
  - To add a new courtesy copy recipient, click 'Add New' and complete the information required
- You are provided with the option to add the new courtesy copy recipient to the selected case or to all your opted into cases – click the desired button
  - The new courtesy copy recipient will be displayed
- The new courtesy copy recipient will receive an auto-generated e-mail verifying agreement to receive E-Service. The set-up process will not be complete until the link in the email sent is clicked.
  - To modify your courtesy copy recipient information click 'Edit' by the recipient needing updating and enter new information in the fields provided



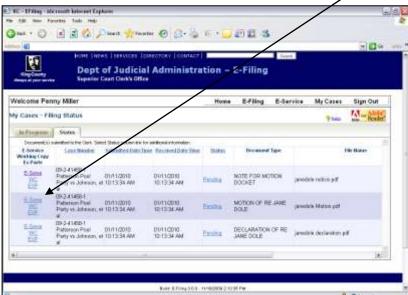
### E-Serve Your E-Filed Document(s)

**'E-Serve Documents'** is the E-Filing application process that facilitates the electronic service of documents, which have been e-filed with the King County Superior Clerk, to persons that previously elected to opt-in to accept e-serviced documents.

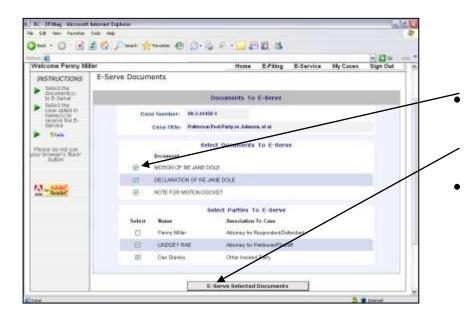


#### **E-Serving E-Filed Document(s)**

- Document(s) e-filed into an existing case may be e-served from the 'Confirmation Receipt' page by clicking 'E-Serve Documents'
- Or, by clicking the 'E-Service' link from the 'My Cases > Status' page

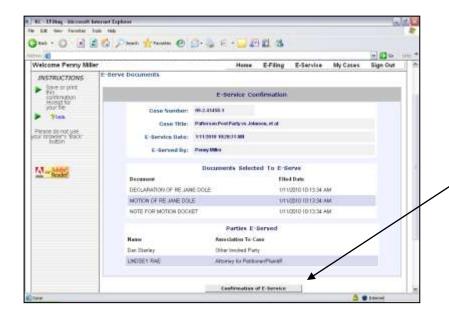






#### **E-Serving Your Document(s)**

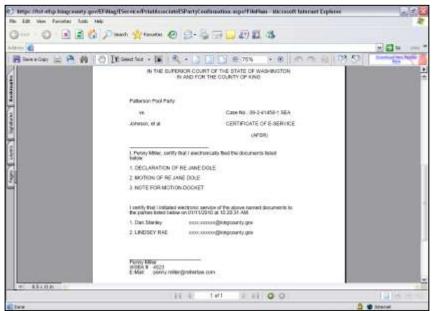
- From the 'Documents to E-Serve' page select the e-filed *Document(s)* and *Parties* you wish to electronically serve
- Click 'E-Serve Selected Documents'



#### **E-Service Confirmation**

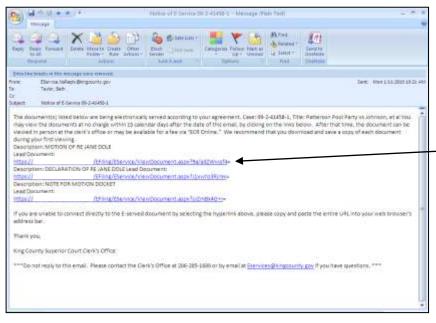
- The screen will refresh and an 'E-Service Confirmation' page will display
- Click 'Confirmation of E-Service' to print or save an application generated 'Certificate of Electronic Service' document
- Please Note: Once you leave the 'E-Service Confirmation' screen you cannot re-access the 'Certificate of Electronic Service' pdf document unless you save it to your computer





#### **Confirmation of E-Service**

- The 'Certificate of Electronic Service' is <u>not</u> automatically e-filed by the application
- Using this Certificate of Electronic Service is not required. You are welcome to continue using your existing Certificate of Service template.
- To file the created certificate you will need to save the document, prepare it for e-filing and select the 'E-File into an Existing Case' process from the 'Home' page or 'E-filing' navigational tab to initiate a new filing submission



#### **E-Served Documents**

- E-Service recipients will receive the documents served on them via an email with a link to the served document in a pdf format
- The document link(s) will be active for 15 days following service
- Recipients may click to link(s) to view and save the served documents